

TERMS AND CONDITIONS FOR RIDEWITHBLINK.COM

Welcome to Ridewithblink.com. These terms and conditions outline the rules and regulations for the use of Blink Transport LLC's services, accessible at Ridewithblink.com. Located in Pennsylvania, we offer professional transportation services, which are subject to the following terms.

ARTICLE 1: ACCEPTANCE AND MODIFICATION

1.1 Acceptance of Terms

Each time you access and utilize the services curated by Blink Transport LLC through Ridewithblink.com, you are deemed to have read, understood, and unequivocally agreed to adhere to these terms and conditions, which, in unison with our privacy policy, dictate the framework of the relationship we nurture with you concerning this website and the services it renders.

1.2 Modification of Terms

It is within the sole discretion of Blink Transport LLC to modify, enhance, or otherwise alter these terms and conditions without prior notice. Such amendments are effective immediately upon posting on Ridewithblink.com. Your continued patronage and utilization of our services subsequent to such modifications will be considered as your irrevocable acceptance of the updated or revised terms.

ARTICLE 2: SCHEDULING, DELAYS, AND WAITING POLICIES

2.1 Advanced Scheduling Commitment

Blink Transport LLC is dedicated to fulfilling your transportation requests with utmost precision and responsiveness. Our service blueprint is designed to accommodate your scheduling needs, ensuring that each journey is aligned with our overarching principle of delivering exceptional service quality while adhering to the agreed-upon timelines.

2.2 Handling of Inevitable Delays

Our sphere of service provision recognizes the dynamic nature of travel and transit. We, therefore, state explicitly that Blink Transport LLC shall bear no responsibility for delays precipitated by extrinsic factors that fall outside the ambit of our operational control. This includes, but is not limited to, the whims of traffic flow, atmospheric and meteorological conditions, road infrastructures, or any acts of unpredictability that might impinge upon the punctuality of our services. In the rare event that such conditions might compel the pre-emption and subsequent reimbursement of our services, we will proceed with such actions with due regard for your convenience and our service obligations.

2.3 Structured Waiting Time Protocol

Recognizing the uncertainties of travel, Blink Transport LLC extends a grace period—a two-hour complimentary waiting window commencing from the reported landing time, to all our customers. Following this period, our waiting time policy institutes a fee of \$50 for each

additional 30-minute increment of waiting time. This policy is instituted to ensure that the interests of both our patrons and service continuity are balanced with equitability.

ARTICLE 3: CANCELLATIONS AND CHANGES

3.1 Cancellation Policy

To provide a seamless and customer-centric cancellation experience, Blink Transport LLC has instituted a policy allowing for the full retraction of a service reservation up to 24 hours prior to the predetermined pickup time. Clients wishing to cancel their reservations must initiate the process through the designated communication channels, which include direct calling or texting our customer service number. It is imperative that cancellations are documented through these official avenues to ensure a proper and traceable cancellation process.

3.2 Late Cancellation and No-show Consequences

We adhere to a strict cancellation policy to ensure efficiency and resource availability for all clients. Cancellations effected less than 24 hours prior to the scheduled service will not be eligible for a refund, serving as a late cancellation penalty. In instances of reservation abandonment—wherein the client fails to be present at the arranged pickup locale without any prior notification—there shall be a full forfeiture of the reservation fee, reinforcing the importance of timely communication between the client and Blink Transport LLC in the event of changes to travel plans.

ARTICLE 4: LUGGAGE ACCOMMODATION POLICY

4.1 Explicit Baggage Declaration Requirement

In the interest of optimal service delivery, clients must precisely declare their baggage dimensions and quantities at the time of booking. This disclosure is pivotal in allowing Blink Transport LLC to arrange for the appropriate vehicle to accommodate the client's luggage needs adequately. Should there be a discrepancy between declared and actual luggage needs, resulting in unforeseen logistical challenges, additional charges may be levied, an alternative vehicle may be deployed, or in extreme cases, the ability to fulfill the reservation may be compromised. This policy ensures the allocation of resources is done with maximal efficiency and client satisfaction in mind.

ARTICLE 5: CHILD TRANSPORTATION SAFETY

5.1 Child Seat Reservation

Our services extend to the careful transport of younger passengers. Clients are obliged to disclose the number of children under the age of 17 during the reservation process to allocate the necessary seating. Furthermore, Blink Transport LLC mandates that all traveling minors must be seated in an appropriate child safety seat as per Pennsylvania law and applicable state laws of the destination.

5.2 Adherence to Child Safety Regulations

We place the utmost importance on the safety of child passengers. It is the responsibility of the accompanying adult, whether parent or guardian, to provide a legally compliant child restraint system for each child. Clients are strongly encouraged to acquaint themselves with the latest safety regulations regarding child restraint systems as they pertain to the states through which they will travel. Compliance with these laws is not only a legal requirement but a commitment to the safety and well-being of the child passengers under our care.

ARTICLE 6: RESERVATION ABANDONMENT

6.1 Definition and Consequence of No-Show

In instances where a customer is unlocatable at the agreed-upon pick-up point and subsequent attempts to communicate—utilizing the provided "Day of Travel" contact information—remain unanswered for a defined period deemed reasonable by Blink Transport LLC, the reservation will be classified as abandoned. This status results in the automatic cancellation of the service and forfeiture of any payments made, underscoring the importance of timely and responsive communication from customers.

ARTICLE 7: LIMITATIONS OF LIABILITY

7.1 Exclusion of Liability for Opportunity Costs

Blink Transport LLC explicitly disclaims any liability for the loss of income, potential income, or any indirect losses that may ensue from the customer missing professional, personal, or significant events. This policy highlights the importance of customers allowing ample time for travel and accounting for potential delays when scheduling services with Blink Transport LLC.

7.2 Timeframe for Claims Submission

To ensure orderly and efficient handling of complaints, Blink Transport LLC mandates that any grievances concerning the provided services, including but not limited to, damaged luggage or missed flights, must be formally submitted within a 45-day window from the date of the incident that initiated the claim. This period may be extended if the governing law prescribes a longer duration that cannot be contractually reduced.

ARTICLE 8: LOST AND FOUND PROCEDURES

8.1 Non-Accountability for Personal Items

Blink Transport LLC holds no liability for any personal items that are lost, damaged, or stolen while within the confines of the vehicle or during the service provision. Clients bear full responsibility for the security of their belongings, and Blink Transport LLC encourages all customers to perform due diligence in ensuring the safety of their possessions.

8.2 Procedure for Retrieval of Lost Items

In the event that personal items are forgotten within a vehicle, customers are advised to initiate contact with Blink Transport LLC's Customer Care Center promptly. The company endeavors to assist in the recovery and return of lost items; however, the customer may incur

additional charges for delivery and/or shipment of the recovered items, which Blink Transport LLC will communicate in advance.

ARTICLE 9: ADDITIONAL SERVICE CHARGES

9.1 Policy on Extra Stop Charges

An additional fee will be assessed for incorporating an extra stop into a non-stop airport transfer or a point-to-point reservation. This fee does not extend to shared ride airport transfers or hourly charter reservations. Should the additional stop result in an increase in distance traveled beyond the original reservation's scope, further fees based on the additional mileage may be applied.

ARTICLE 10: ENGAGEMENT OF THIRD-PARTY PROVIDERS

10.1 Engagement of Independent Third-Party Providers

On occasion, Blink Transport LLC may coordinate transportation services through third-party providers. These entities operate as independent contractors, maintaining autonomy from Blink Transport LLC, which negates an employer-employee relationship.

10.2 Release of Liability for Third-Party Actions

By electing to utilize the services facilitated by Blink Transport LLC, customers acknowledge and accept that any mishaps, accidents, or any form of negligence attributable to third-party service providers fall outside the purview of Blink Transport LLC's responsibility. Consequently, customers waive any right to pursue legal action against Blink Transport LLC for incidents arising from the actions or inactions of these independent third parties.

ARTICLE 11: SERVICE USE AND RESTRICTIONS

11.1 Use of Service

The services provided by Blink Transport LLC are intended solely for the transportation of the customer and their personal belongings, in accordance with the reservation details provided by the customer. The customer agrees to use the service for lawful purposes only.

11.2 Prohibited Conduct

Customers shall not:

- Instruct the operator to break any traffic or transportation laws.
- Bring illegal substances or engage in illegal activities within the vehicle.
- Cause damage to the vehicle or engage in disruptive behavior.

ARTICLE 12: PAYMENT AND FEES

12.1 Payment Terms

Payment must be received in full prior to the provision of the scheduled transportation service. Blink Transport LLC accepts various forms of payment, which are detailed on the website or provided during the booking process.

12.2 *Additional Charges*

Any additional fees incurred due to customer request or necessity, such as extra stops not included in the initial booking or excessive waiting time, will be charged to the customer. These fees must be paid in full at the time of service or as agreed upon with Blink Transport LLC.

ARTICLE 13: COMPLIANCE WITH LAWS

13.1 *Compliance*

Blink Transport LLC operates in full compliance with all applicable local, state, and federal laws and regulations. It is the customer's responsibility to ensure their compliance with laws related to their travel and conduct.

13.2 *Reporting Obligations*

If Blink Transport LLC becomes aware of any unlawful conduct or violation of these terms during the provision of services, it may be required to report such conduct to the appropriate authorities.

ARTICLE 14: DISPUTE RESOLUTION

14.1 *Contact Blink Transport First*

For any issues arising from the use of our services, customers should first contact Blink Transport LLC to seek a resolution.

14.2 *Mediation and Arbitration*

In the event of a dispute that cannot be resolved by contacting customer service, parties agree first to attempt to settle the dispute by mediation, followed by binding arbitration if necessary, in accordance with the rules of the American Arbitration Association.

ARTICLE 15: INSURANCE AND LIABILITY

15.1 *Insurance*

Blink Transport LLC maintains insurance coverage as required by Pennsylvania law to cover damages and liabilities arising from the operation of our service.

15.2 *Customer's Personal Insurance*

Customers are responsible for maintaining personal insurance coverage sufficient to cover any personal losses or liabilities not covered by Blink Transport LLC's insurance.

ARTICLE 16: INTELLECTUAL PROPERTY

16.1 Ownership

All content provided on Ridewithblink.com, including text, graphics, logos, images, as well as the compilation thereof, and any software used on the site, is the property of Blink Transport LLC or its suppliers and protected by copyright and trademark laws.

16.2 Restrictions

Customers may not use, reproduce, duplicate, copy, sell, resell, or exploit any portion of the service, use of the service, or access to the service or any contact on the website through which the service is provided, without express written permission by Blink Transport LLC.

ARTICLE 17: CUSTOMER REPRESENTATIONS AND WARRANTIES

17.1 Accuracy of Information

Customers represent and warrant that all information provided to Blink Transport LLC for the purpose of obtaining service is accurate and complete.

17.2 Compliance with Terms

Customers agree that they have read and understood these terms and conditions, and represent that they have the authority to be bound by them.

ARTICLE 18: TERMINATION OF SERVICES

18.1 Termination by Blink Transport LLC

Blink Transport LLC reserves the right to terminate or suspend access to our services immediately, without prior notice or liability, for any reason whatsoever, including without limitation if you breach the Terms and Conditions.

18.2 Termination by Customer

Customers may terminate their use of services by cancelling all upcoming reservations, and ceasing to use the Ridewithblink.com website. Any outstanding fees or charges due to Blink Transport LLC at the time of termination must be settled in full.

18.3 Effect of Termination

Upon termination, your right to use the services will immediately cease. If you wish to terminate your account, you may simply discontinue using the service.

ARTICLE 19: CONFIDENTIALITY

19.1 Confidential Information

Customers agree not to disclose information they obtain from Blink Transport LLC and all services. All information submitted to by an end-user customer pursuant to a Program is proprietary information of Blink Transport LLC.

19.2 Protection of Confidentiality

Blink Transport LLC will protect such information from disclosure to others using the same degree of care used to protect its own confidential information of like importance, which in no case will be less than reasonable care.

ARTICLE 20: SEVERABILITY

If any provision or part-provision of these terms and conditions is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of these terms and conditions.

ARTICLE 21: GOVERNING LAW

These Terms shall be governed and construed in accordance with the laws of the state of Pennsylvania, United States, without regard to its conflict of law provisions. Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights.

ARTICLE 22: ACKNOWLEDGEMENT

BY USING AND ACCESSING THE SERVICES PROVIDED BY BLINK TRANSPORT LLC AND RIDEWITHBLINK.COM, YOU ACKNOWLEDGE THAT YOU HAVE READ THESE TERMS AND CONDITIONS AND AGREE TO BE BOUND BY THEM.

Last Updated on November 4, 2023